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Avaya Ip Office  
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# **Avaya Ip Office Voicemail Pro User Guide**

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October 2018

Deploying Avaya IP  
Office™ Platform  
Voicemail Pro  
(Windows) 6

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document?

[infodev@avaya.com](mailto:infodev@avaya.com).

Chapter 1: Voicemail  
Pro Voicemail Pro The  
diagram illustrates a  
Voicemail Pro system  
with some of the setup  
options.

**Deploying Avaya IP  
Office Platform**

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## **Voicemail Pro (Windows)**

This voicemail service provides greater capacity and call handling customisability over the Embedded Voicemail. The application requires various licenses entered into the IP Office configuration to control the features it offers and the number of simultaneous connections (40).

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## **Voicemail Pro - IP Office Knowledgebase**

For simple examples, refer Avaya IP Office Voicemail Pro Example Exercises (15-601138). That document contains a series for setting up a basic auto attendant and then adding additional features. Working through that document should leave you familiar with the

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process of setting up and testing call flows. Performance figures, data and operation quoted in this document are typical and must be specifically confirmed in writing by Avaya before they become applicable to any particular order or ...

## **Voicemail Pro Examples - IP Office Knowledgebase**

Avaya IP Office

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VoiceMail Pro Quick  
Reference Guide.

Avaya IP Office  
VoiceMail Pro Quick  
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Activity Menu: Press 1  
to Record Press 2 to  
Get Messages Press 3  
for Personal Greetings  
Press 5 for Personal  
Options Press 6 for  
Outcalling Press 7 to  
Scan Messages Press  
\*8 to Transfer Press \*9  
to Wait Press \*\*6 for  
Directory Press \*\*7 to  
Re-Login.



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## **Avaya IP Office VoiceMail Pro Quick Reference Guide**

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Scroll Prev Up Next  
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screen in the Voicemail  
Pro client can be used  
to check which IP  
Office the voicemail  
server is working and  
the licenses it has  
received from that  
system. If the  
voicemail server is  
installed without

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access to the necessary licenses, it will run for 2 hours and then shutdown.

## **Voicemail Pro Licenses - IP Office Knowledgebase**

Administering Avaya IP  
Office™ Platform

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Office™ Platform 9.1

15-601063 Issue 10r

(07 June 2017)

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## **Avaya Ip Office Voicemail Pro Manual**

Click on the link below,  
to have tour or  
overview on AVAYA IP  
OFFICE VOICE MAIL  
PRO. IP OFFICE VOICE  
MAIL PRO TOUR. Please  
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Solutions for IP Office -  
APSS Online Test

## **AVAYA IP OFFICE VOICE MAIL PRO PRODUCT TOUR - INTEGRATION IT**

The server web  
management menus  
can be used to run  
server backup and  
restore functions. Note  
that these are

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functions for all applications hosted by the server but which include the voicemail server. See Backup and Restore. • Note: Voicemail backup/restore is only supported on the same major.minor version. For example, a backup from a 9.1 ...

## **Backup and Restore - IP Office Knowledgebase**

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Installation and  
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Page 4 Voicemail Pro  
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15-601063 Issue 15b  
(31 May 2006) IP Office

**Voicemail Pro  
Installation and  
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Avaya**

Voicemail Pro Example  
Exercises 1.

Introduction These  
exercises are for  
anyone who needs to

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learn how to configure and customize the way in which Voicemail Pro mailboxes behave.

Some knowledge of telephony and also IP Office Manager is assumed. If you work through the exercises in sequence, you will learn you how to:

- Set up an auto-attendant.

**Voicemail Pro  
Exercises - Avaya  
IP Office 10.1 General  
Availability - IP Office**

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Preferred Edition  
(Voicemail Pro) Server  
for Windows . Further  
information can be  
found in the IP Office  
Platform 10.1 Release  
Notes. File: VoicemailPr  
o\_10.1.0.241.zip ,  
10.1.x Preferred Edition  
(Voicemail Pro)  
10.1.0.0.241 Server for  
Windows ... Welcome  
to the Avaya Support  
Website.

**IP Office 10.1  
General Availability -**



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## **Voicemail Pro**

The Windows-based version of Voicemail Pro is not supported in IP Office™ Platform 11.1 Release 11.1. Existing customers want to upgrade to Release 11.1, need to migrate their systems to a IP Office Application Server or Unified Communications Module.

**New in Voicemail**

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**Pro 11.1 - IP Office  
Knowledgebase**

VoicemailPro\_11.0.400  
0.5.zip , 11.0.x IP Office  
Voicemail Pro for  
Windows 11.0.400.5.  
File Size: 477MB MD5=  
d601d6d9afa44acb962  
1e2157c8e58c8

**Avaya Support -  
Downloads - Avaya  
IP Office 11.0  
Feature ...**

IP Office 8.1 Service  
Pack 10 - IP Office  
Preferred Edition

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(Voicemail Pro) Further information can be found in IP Office Technical Bulletin 170. File: VoicemailPro\_8.1.9704.0.zip , 8.1.x Preferred Edition (Voicemail Pro) 8.1(9704) Software ... Welcome to the Avaya Support Website.

## **IP Office 8.1 Service Pack 10 - Voicemail Pro - Avaya Support**

Avaya IP Office

VoiceMail Pro provides

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more advanced voice processing functionality for contact centers. It builds on the features and facilities offered by VoiceMail Lite and can be tailored to meet the individual needs of a business. Scaling from 2 to 30 simultaneous calls, VoiceMail Pro can handle the messaging requirements of small

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VoiceMail Pro |**

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Business ...**

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Office 15-601063 Issue  
20b (11 July 2008)  
4.6.2 Automatic  
Message Deletion.....  
145

**IP Office - Avaya**  
the Avaya IP Office  
Server Edition solution  
consists of the Primary  
Server running the  
Avaya IP Office Server  
Edition Linux software  
Release 11.1, Avaya IP  
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Voicemail Pro  
Office Server Edition  
Expansion System  
(IP500 V2), Avaya  
Voicemail Pro, WebRTC  
and one-X Portal  
services enabled,  
Avaya Communicator  
for Web, Avaya  
Communicator for  
Windows, Avaya IXTM  
...

**Application Notes  
for Configuring ... -  
ipofficekb.avaya.co  
m**

VoiceMail Manual  
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# Download Free Avaya Ip Office Voicemail Pro Mailbox User Guides.

**Note:** Further information is also included in the guides for each phone type supported by IP Office. IP Office Mode Mailbox User (Issue 8c, 25th January 2005) Intuity Mode Mailbox User (Issue 8c, 25th January 2005) IP Office Intuity (Issue 2, 2nd July 2002) Embedded Voicemail User (Issue 4a, 27th January 2005)

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